



County of San Diego
Department of Planning and Land Use
BUILDING DIVISION

ACCESSIBILITY CORRECTION LIST

Public Accommodations
& Commercial Buildings

12B

Public Telephones

PLAN CHECK NUMBER:

OWNER:

SCOPING

1. In facilities proposing public telephones, identify accessible telephones on accessible routes as required by the following table:

Number of each type of telephone provided on each floor	Minimum number of telephones required to comply with Section 1117B.2 ¹
1 or more single units	At least 50 percent of telephone units per floor but not less than one.
1 telephone bank	At least 50 percent of telephone units per bank but not less than one.
2 or more banks	At least 50 percent of telephone units per bank but not less than one. At least 1 telephone per floor shall meet the requirements for a forward reach telephone.

¹Additional public telephones may be installed at any height.
CBC 1117B.2.1

VOLUME-CONTROL TELEPHONES

2. Identify telephones equipped with volume control as required per the following:
- ☐ Each accessible telephone
 - ☐ An additional 25 percent – but not fewer than one – of other public telephones and dispersed among available phones
 - ☐ Where banks of telephones provided, at least one per bank
- CBC 1117B.2.8
3. Specify volume-control telephones complying with the following:
- ☐ Receiver generating magnetic field in area of receiver cap
 - ☐ Hearing-aid compatible
 - ☐ Minimum 12 decibels and maximum 18 decibels above normal
- Exception:** 18 decibels may be exceeded if an automatic reset is provided
- CBC 1117B.2.8

TEXT TELEPHONES

4. Identify at least one text telephone in the following facilities:
- ☐ Facilities with four or more interior/exterior public telephones
 - ☐ Stadiums, arenas, convention centers, and covered malls
 - ☐ Hospital emergency, recovery, and waiting rooms
 - ☐ Alterations to existing facilities that would increase total telephones to four or more with at least one in interior location
 - ☐ Alterations to existing public telephones in facilities with four or more public telephones and at least one in an interior location
- CBC 1117B.2.9
5. Specify text telephones used with pay telephones per the following:
- ☐ Permanently affixed within or adjacent to telephone enclosure
 - ☐ If an acoustic coupler used, telephone cord provided allowing connection of text telephone and telephone receiver
- CBC 1117B.2.9.2(1)

6. At interior phone banks with three or more public telephones, identify at least one equipped with the following:
- ☐ Shelf and electrical outlet with proximity to telephone enclosure
 - ☐ Handset capable of flush placement on shelf surface
 - ☐ Shelf capable of accommodating text telephone with minimum 6-inch vertical clearance in area where text telephone placed
- CBC 1117B.2.9.2(2)

DIMENSIONS AND CLEARANCES

7. Dimension wheelchair clear floor/ground space complying with the following at each accessible telephone:
- ☐ Minimum 30 inches by 48 inches
- Exception:** At accessible telephones within alcoves, clear floor space required per CBC Figure 11B-5A
- ☐ Allowing forward or parallel approach
 - ☐ One full unobstructed side adjoining another wheelchair clear floor space
- CBC 1117B.2.2 and CBC 1117B.2.4
8. Dimension mounting height of each accessible telephone with highest operable part complying with the following:
- ☐ Per CBC Figure 11B-4(a) where only forward approach allowed
 - ☐ Per CBC Figure 11B-4(b) where parallel approach allowed
- CBC 1117B.2.6
9. Where telephones or enclosures protrude more than 4 inches into adjacent walkways, provide cane-detectable barrier maximum 27 inches above floor.
- CBC 1117B.2.7(4) and CBC 1133B.8.6.1
10. Specify minimum 29-inch-long cord from phone to handset.
- CBC 1117B.2.11
11. Where telephone books provided, dimension mounting height within reach ranges per item 8.
- CBC 1117B.2.12
12. Specify push-button telephone controls where service available.
- CBC 1117B.2.10

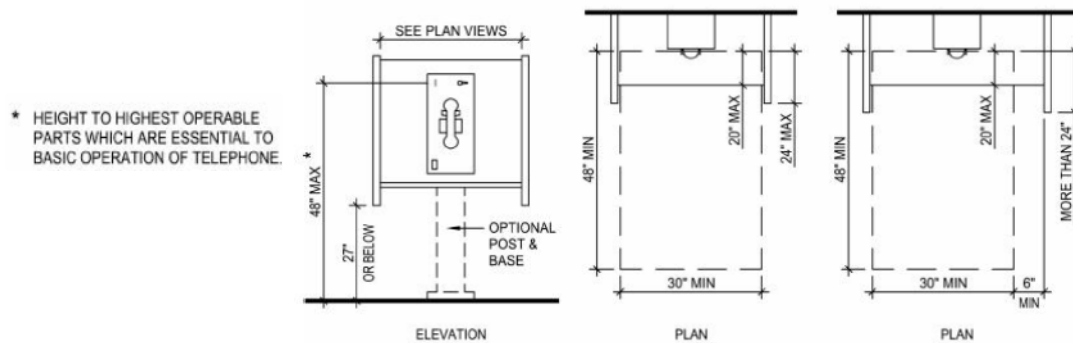
SIGNAGE

13. Detail and identify signage at each volume-control telephone – visible when phone in use – per CBC Figure 11B-14B.
- CBC 1117B.2.8
14. Detail and identify signage at each text telephone – visible when phone in use – per CBC Figure 11B-14A.
- CBC 1117B.2.9.3
15. Detail and identify directional signage indicating location of nearest text telephone per the following:
- ☐ Adjacent to all telephone banks without text telephones
 - ☐ At entrances to buildings without telephone banks
- CBC 1117B.2.9.3

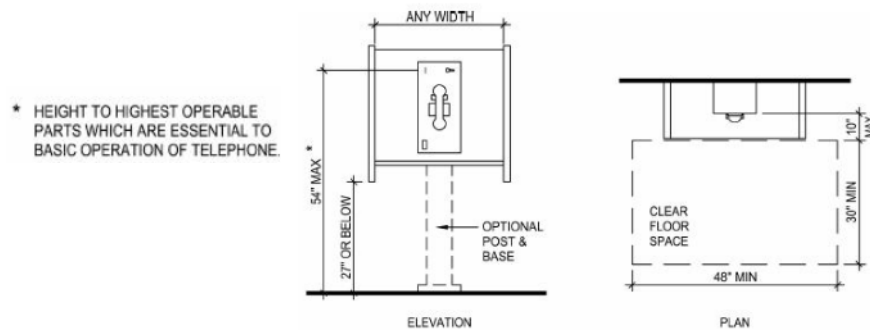
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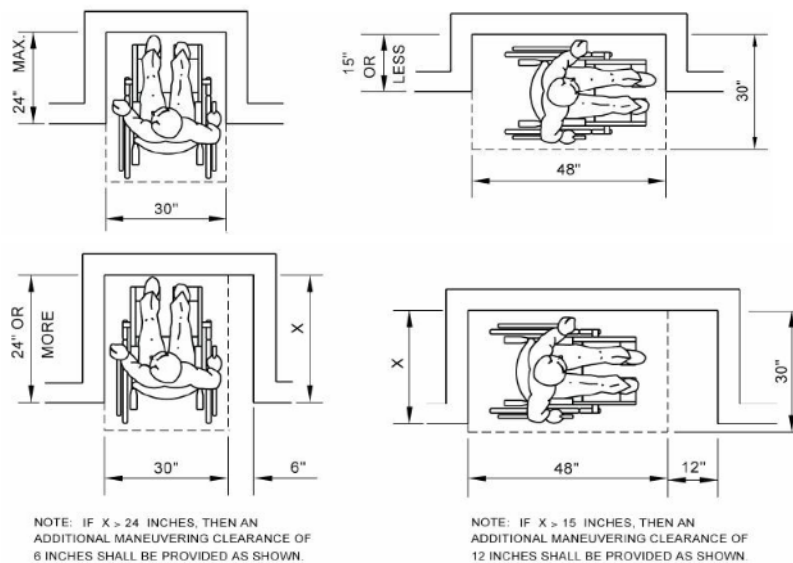
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CBC FIGURE 11B-4(a) – TELEPHONE MOUNTING HEIGHTS AND CLEARANCES (FORWARD APPROACH)



CBC FIGURE 11B-4(b) – TELEPHONE MOUNTING HEIGHTS AND CLEARANCES (PARALLEL APPROACH)



CBC FIGURE 11B-5A – WHEELCHAIR CLEAR SPACE IN ALCOVES



**CBC FIGURE 11B-14A –
INTERNATIONAL TEXT TELEPHONE (TTY) SYMBOL**



**CBC FIGURE 11B-14B –
VOLUME-CONTROL TELEPHONES**

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